

Forward Note

Welcome to this edition of our company newsletter, where we share key milestones and developments shaping our journey.

This issue features the Century 21 Conference, a gathering of industry leaders driving real estate innovation, and the launch of the HOG Harley-Davidson Chapter, fostering a strong community of motorcycle enthusiasts. We also highlight Fort Vitale, a landmark development in Selmun, showcasing our commitment to excellence in property and construction. Additionally, our Health & Safety campaign reinforces the importance of vigilance and a strong safety culture across our operations.

These stories reflect our dedication to progress, teamwork, and resilience. We hope you find this edition insightful.



Yvette Sciberras
Editor

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Century21 Global Forum & One21 event, Lisbon, Portugal



In February 2025, the Century21 Global Forum brought together leaders from Europe, Middle East and Africa to discuss growth, market trends, and global collaboration. Representing Century21 Malta, Lia Barsony attended this forum in Lisbon, Portugal,

connecting with key regional counterparts and exploring new business opportunities.



Concurrently, Lia attended the ONEI21 Experience 2025, a significant event that gathered over 4,500 participants, sharing best practices and achievements. Keynote speakers from the industry also discussed experiences and competitive strategies among other learnings. The event was crowned with a spectacular Awards Gala, celebrating the achievements and contributions of the Century21 community.

Famalco looks forward to leveraging these insights and connections to drive future growth and expansion of Century21 Malta.



Riding into New Horizons: The Establishment of Malta Chapter - Part 1

Harley Davidson enthusiasts across Malta witnessed an exciting milestone with the official launch of the Malta Chapter in September, 2024.

The inception of the Malta Chapter began with the formation of its EXCO (executive committee), namely the Harley Davidson Dealership representant, Ms. Joanne Bartolo Chircop; Director, Mr. Sergio Muscat, Assistant Director Mr. Alan Mark Gatt; Manager, Mr. Pierre Minuti; Secretary, Mr. Jean Noel Azzopardi and Treasurer, Mr. Andre Baldacchino.

Since their first meeting, the EXCO recognized the need for a Harley community that fosters friendship, adventure, and support. Therefore, with sheer determination, they worked tirelessly to attract like-minded individuals together, cultivating a shared love for the open road and the iconic machines that took them there. The establishment of Malta Chapter is not just about forming another Harley Owners Group (HOG) affiliate; it's about creating a community that thrives on shared experiences, adventures, and a common bond for the love of Harley motorcycles. The chapter aims to foster a culture of mentorship, where seasoned riders share their expertise with newcomers—helping to cultivate the next generation of passionate Harley enthusiasts.



Additionally, during the past few months, Malta Chapter has actively participated and took a lead role in many philanthropic initiatives. These include activities related to Puttinu Cares with the H'Attard Local Council, Pink October ride, Ride for Lennon and L-Istrina. Philanthropic activities included rides organised to help pet sanctuaries to collect funds, food and anything related to our furry friends.

The Malta Chapter is set to continue growing, strengthening its presence both on the road and within the local community, uniting riders through shared experiences and meaningful contributions.



Quality Assurance

Department: Driving Excellence and Continuous Improvement

Role of the Quality Department

The Quality Assurance Department plays a vital role in ensuring that all products and services across Famalco Holdings meet or exceed company standards and customer expectations. Beyond compliance, the department fosters a culture of engagement and continuous improvement rather than simply enforcing procedures.

Key Functions

- Documentation & Training
Developing Standard Operating Procedures (SOPs) to ensure process consistency.

Facilitating knowledge transfer to maintain business continuity.

- Automation & Efficiency

Reviewing data processes and collaborating with departments to automate repetitive tasks.

Enhancing data accuracy and operational efficiency.

- Process Streamlining

Implementing innovative solutions, such as a digital stationery request system, to improve workflows and minimize inefficiencies.

Looking Ahead

The department aims to expand its role by working closely with key stakeholders to enhance brand quality and customer perception. By continuously refining processes and embracing innovation, the Quality Assurance Department remains committed to excellence and ongoing improvement.



FORT VITALE



Luxury Apartments in the Quiet Hamlet of Selmun

Nestled in the tranquil enclave of Selmun, a new development of luxury apartments offers residents an unparalleled living experience. This exclusive block comprises eight meticulously designed apartments and penthouses, each boasting unobstructed views of the serene countryside and distant views of the sea.

Selmun's charm lies in its peaceful atmosphere, providing a retreat from the hustle and bustle, yet remaining conveniently close to essential services available in Mellieħa.

This project stands as another successful development by Fulani Properties, exemplifying their commitment to excellence in real estate.





Famalco, safety is our highest priority. Our **“We Stop if the Unexpected Occurs”** initiative empowers employees to take immediate and decisive action when confronted with unexpected hazards, reinforcing a

We Stop if the Unexpected Occurs

proactive and prevention-focused safety culture. No task is so urgent that it cannot be executed safely! If an unforeseen situation arises, employees are expected to STOP, ASSESS, and ACT, with full assurance that their commitment to safety will be supported.

Senior management fully supports the Stop Work Authority (SWA) policy, ensuring that safety concerns always take precedence over operational demands. Employees can confidently intervene without fear of repercussions, knowing that

their vigilance plays a critical role in accident prevention. Incidents can be prevented when employees exercise sound judgment in the face of potential risks.

By cultivating a work environment where safety is a shared responsibility, we safeguard not only our workforce but also the integrity of our operations. Together, we continue to foster a culture where every employee is empowered to prioritize safety, take proactive measures, and prevent workplace incidents.

The Importance of Good Posture for Office Workers and Drivers

Maintaining proper posture is essential for preventing discomfort, fatigue, and long-term injuries, whether working at a desk or driving for extended periods.

Key Posture Guidelines

For Office Workers

- Keep feet flat on the floor with knees at or slightly below hip level.
- Sit back in the chair with full back support; avoid slouching.
- Position the monitor at eye level to prevent neck strain.
- Keep wrists straight and relaxed above the keyboard.

For Drivers

- Adjust the seat so knees are slightly lower than the hips.
- Ensure the back is fully supported by the seat.
- Position mirrors and the steering wheel to maintain a relaxed posture.

Maintaining Proper Posture

Practicing good posture enhances comfort, reduces strain on muscles and joints, and promotes better overall



health. Whether at a desk or on the road, staying mindful of posture helps prevent long-term ergonomic issues and improves daily well-being.

HR Notice Board

Welcome on Board

- Sylvia Micallef – Housekeeper
- Scott Beerman – Truck Driver
- Sandro Borg – Assistant Operations Team Leader
- Conan Saliba – Fleet Prevention Maintenance Manager
- Ervin Azizaj – Truck Driver

